



Terms & Conditions

1. Promotion period

The Spend & Save on Appliances promotion ("Promotion") is available for purchases made from Thursday 10 September 2026 at 12:30am until Tuesday 15 September 2026 at 9:00pm (NZST), inclusive. The Promotion runs concurrently with the "Blackout Sellout" pricing event (10–15 September 2026).

2. Eligible products

- The Promotion applies to selected eligible models across all appliance categories ("Eligible Products").
- Eligible Products are models listed on the Spend & Save on Appliances promotion page on our website at the time of purchase.
- Eligible Products may change during the Promotion period due to stock availability or product changes.
- Availability is while stocks last.
- Eligible Products are flagged by a green "Spend \$1,000+, Save Up to an extra 6%. Ends 15/9/26 at 9pm" callout.

3. How the discount works

When Eligible Products are purchased during the Promotion period, customers receive an extra discount based on the total invoice value of Eligible Products in a single transaction, as follows:

- Spend \$1,000–\$3,999 in a single transaction – save an EXTRA 3%
- Spend \$4,000–\$6,999 in a single transaction – save an EXTRA 4%
- Spend \$7,000 or more in a single transaction – save a MASSIVE EXTRA 6%

The discount is calculated on the total invoice value of Eligible Products purchased in a single transaction. Eligible Products from different categories may be combined in a single transaction to reach a spend threshold.

This Promotion runs at the same time as, and stacks on top of, the "Blackout Sellout" product/price event (10–15 September 2026) — Blackout Sellout ticketed/website pricing is the base price, with the applicable Spend & Save extra percentage discount applied on top at checkout (online) or on invoice (in-store).

When shopping online, the discount is applied automatically when Eligible Products are added to cart. For in-store purchases, sales staff will ensure the discount is applied to the invoice.

4. Pricing basis

- The discount is calculated on the 100% Home website price of the Eligible Products at the time of purchase, inclusive of any Market Matched Price already applied.
- Our Matched Market Price (MMP) applies where the 100% Home product web price does not exceed the average market price, as determined using third-party collected pricing data from a defined subset of nationwide New Zealand-based retailers with both physical and online stores.

5. Exclusions

The following are excluded from the Promotion:

- Commercial sales
- Ministry of Social Development (MSD) transactions
- Gift cards
- Service-related charges, including but not limited to delivery, installation, removal of old appliances, and packaging removal
- Products not listed on the Spend & Save on Appliances promotion page
- No finance offer applies to this Promotion

6. Online and in-store purchases

- The Promotion applies to purchases made online or in-store.
- For online purchases, the discount is automatically applied at checkout when Eligible Products are added to the cart.
- For in-store purchases, sales staff will apply the discount to the invoice where eligibility criteria are met.

7. GST

All prices and discounts are inclusive of GST.

8. Returns and refunds

- If an Eligible Product purchased under the Promotion is returned, the Spend & Save discount applied to that product will be deducted from the refund amount.
- Refunds will be calculated on the actual price paid for the returned product after the Spend & Save discount.

9. Combination with Other Offers

This Promotion runs concurrently with, and stacks on top of, the "Blackout Sellout" product/price event (10–15 September 2026) — customers receive Blackout Sellout pricing on Eligible Products PLUS the applicable Spend & Save extra percentage discount, in the one transaction.

Outside of this specific stacking arrangement, the Promotion cannot be combined with any other offer, discount, or promotion, including retrospective price matching, unless expressly stated otherwise. An exception applies for AA Members, who are eligible to receive an additional 5% discount on top of this Promotion, subject to the AA Member discount terms and conditions.

10. General

- The discount applies only to Eligible Products purchased during the Promotion period.
- We reserve the right to amend, suspend, or withdraw the Promotion if circumstances beyond our reasonable control require it.
- This Promotion is subject to standard consumer guarantees under New Zealand law.