



Bosch and Finish Dishwashing Offer - Conditions of Entry

Below are the Conditions of Entry for the Bosch and Finish Dishwashing Offer *(Offer)* including eligibility, age limits, exclusions and the details of how to claim the Bonus. Participation in this Offer constitutes acceptance of these Conditions.

1. Definitions:

Bonus means Finish products with a total value of \$99.94 (RRP) consisting of one Finish Rinse and Shine Aid 250ml, one Finish Dishwashing Cleaner 250ml Lemon, one Finish In-Wash Dishwasher Cleaner (3 pack), one Finish Freshener, one Finish Powerball Ultimate Pro 0% (46 tabs), one Finish Powerball Ultimate Plus Lemon (31 tabs), or alternative Finish products with an equal or greater value.

Eligible Appliance means any Bosch dishwasher, purchased and paid for in-full, in one transaction, from an authorised Bosch reseller in New Zealand that is currently listed on the Bosch Home Appliance website (www.bosch-home.co.nz), during the Offer Period, excluding any Ineligible Product or Ineligible Purchases. Eligible Appliances purchased using finance or hire purchase agreements are eligible to participate in this promotion. Offer subject to stock availability.

Offer Period means the period between 27 August 2025 and 7 October 2025.

Ineligible Product means any project or commercial purchases, trade seconds, scratch and dent stock, discount clearance or used stock.

Ineligible Purchases means any lay-bys or similar arrangements (unless initiated and paid for in full during the Offer Period), rental agreements, all purchases made directly from the Promoter and returned purchases.

Claimant means a resident of New Zealand with a residential address in New Zealand, aged 18 years or over, who has purchased and paid for the Eligible Appliance(s) in full, during the Offer Period and is the end user of the Eligible Appliance(s).

Promoter means BSH Home Appliances Ltd (NZBN 9429 03534 7989) of Ground Floor, Aon House, Smales Farm, 74 Taharoto Rd, Takapuna, Auckland 0622.

Invented for life



- 2. Eligibility: To be eligible to claim the Bonus, Claimants must:
 - (a) purchase the Eligible Appliance(s) during the Offer Period;
 - **(b)** pay for the Eligible Appliance(s) in full during the Offer Period;
 - (c) complete the Online Form, in full at www.boschpromotions.co.nz by no later than 31 October 2025 (Online Form); and
 - (d) be a New Zealand resident, aged 18 years or over, with a New Zealand residential address.

Multiple claims permitted, subject to the following:

- (a) only one claim permitted per purchase of an Eligible Appliance; and
- (b) each claim must be submitted in accordance with the claim requirements specified in these Conditions.
- 3. How to claim: To obtain the Bonus, Claimants must complete the Online Form in full and include a copy of the original invoice which clearly shows the Eligible Appliance(s) purchased and paid for in full within the Offer Period. For technical issues with the Online Form, contact Customer Service on 0800 245 704 or via email enquiries@boschpromotions.co.nz by 31 October 2025. Claims will not be accepted by email, fax or any other means. The Promoter accepts no liability for claims that are delayed or misdirected.
- 4. Claimants: Claimants who have purchased and paid for the Eligible Appliance(s) in full, during the Offer Period and have completed the Online Form by 31 October 2025 but are waiting for delivery of the Eligible Appliance(s) and have selected 'awaiting delivery' on the Online Form, will have until 31 January 2026 to provide the Eligible Appliance's serial number. The Eligible Appliance's serial number must be sent to enquiries@boschpromotions.co.nz by 31 January 2026.
- **5. Nature of the Bonus:** Claimants will be notified via e-mail once the Online Form is submitted and received by the Promoter. If the claim is validated, the Bonus will be delivered to the New Zealand residential address entered in the Online Form *(Address)* by the Claimant within 60 days after validation of the claim. It is the Claimants responsibility to provide the correct Address and contact details.
- 6. Proof of purchase is essential: All Claimants must retain their original invoice which clearly shows the Eligible Appliance(s) purchased, and paid for in full. Claimants may be required to provide these invoices to the Promoter for verification purposes. Handwritten receipts and delivery dockets will not be accepted as proof of purchase. The Promoter reserves the right to request further information regarding proof of purchase from the Claimant. Claims will be deemed invalid if the same invoice/receipt number or, Eligible Appliance serial number is used for more than one claim.
- 7. Deadline: The Online Form must be received by the Promoter by 31 October 2025. Claims received after this date will not be processed and no Bonus will be issued. The Promoter accepts no liability for claims that are delayed, misdirected or lost.
- 8. Verification: The Promoter reserves the right, at any time, to verify the validity of claims and Claimants (including a Claimant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any Claimant who the Promoter has reason to believe has breached any of these Conditions, tampered with the claim process, or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Offer. Any misrepresentation or fraudulent information supplied by a Claimant disqualifies their claim(s). Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
- **9. Discretion:** The Promoter's decision on all matters pertaining to this Offer are final and binding and no correspondence will be entered into, except as otherwise stated in these Conditions (if at all).
- **10. Transferability:** Claims and/or Bonuses are not transferable, assignable or exchangeable and cannot be taken as cash or cheque.
- 11. Erroneous details: If a Claimant becomes aware that they have submitted an incorrect email or delivery address, the Claimant must immediately notify the Promoter of the Claimant's error and provide the correct email or delivery information. The Promoter does not warrant or represent that it will be able to reverse and/or resend the Bonus and Claimants agree that if they submit an incorrect email address or other relevant information i.e. delivery address, and a Bonus is sent to an incorrect delivery address, the Bonus may be forfeited.
- **12. Implied Guarantees:** Nothing in these Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Consumer Guarantees Act, as well as any other non-excludable warranties under applicable consumer protection laws in New Zealand where a purchase is made (Non-Excludable Guarantees).

Invented for life



- **13. Liability:** Except for any liability that cannot by law be excluded by law, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Offer including:
 - (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
 - **(b)** any theft, unauthorised access or third party interference;
 - (c) any Bonus that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
 - (d) any variation in Bonus value to that stated in these Conditions;
 - (e) any tax liability incurred by a recipient; or
 - (f) use of a product. The Promoter and its agencies and companies associated with the Offer will not be liable for any damage in transit of any Bonus.
- 14. Privacy: The Promoter collects personal information (PI) to conduct the Offer and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, and as required, to New Zealand regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at www.bosch-home.co.nz/metapages/privacy or by calling BSH Home Appliances Customer Service on 0800 245 700. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the recipient. The Privacy Policy also contains information about how recipients may opt out, access, update or correct their PI, how recipients may complain about a breach of the New Zealand Privacy Principles or any other applicable laws and how those complaints will be dealt with. Unless otherwise indicated by the Promoter, the Promoter may disclose PI to entities outside of New Zealand (for a list of the countries, see the Promoter's Privacy Policy).
- **15. Modifications:** If this Offer is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Offer, as appropriate.
- **16. Other:** A term (or part or parts thereof) of these Conditions will not apply where the term is unenforceable under the law of the relevant jurisdiction under which any legal action is legitimately taken, however such terms (or part or parts thereof) are severable and do not invalidate the remaining terms.
- 17. Laws: These Conditions will be governed by and construed in accordance with the laws in force in New Zealand.