

Terms and Conditions PROMOTION DATES: 1st Aug - 7th Sept 2025 inclusive

De'Longhi New Zealand Father's Day Promotion 2025 – Terms & Conditions

1. These Terms and Conditions (Terms) apply to the De'Longhi New Zealand Father's Day 2025 Promotion (Promotion) and, by entering this Promotion, you represent that you are eligible to enter and agree to be bound by these Terms.

Promotional period

2. The promoter is De'Longhi Australia Pty Ltd (NZBN 9429050677184) of 99 Khyber Pass Road, Grafton, Auckland 1023, New Zealand (Promoter).

3. The Promotion will be open from 12:00am New Zealand Daylight Time on 1 August 2025 and will close at 11:59pm New Zealand Standard Time on 7 September 2025 (Promotion Period).

4. Eligible Claimants must make a valid Bonus Offer Claim by 11.59pm New Zealand Standard Time on 21 September 2025 (Bonus Offer Cut-off Date) in order to receive a Bonus Offer.

Eligibility to enter

5. Entry is open to individuals who are New Zealand residents aged 18 years and over who purchase a Participating Product from a Participating Retailer during the Promotion Period (Eligible Claimant), other than the individuals referred to in clause 6.

6. Employees, directors, management and contractors of the Promoter and other agencies, firms or companies associated with the Promotion (including Participating Retailers and suppliers of the Bonus Offer), and their immediate families, are not eligible to enter. Immediate family means any of the following:

spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, stepparent, grandparent, step grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

Method of entry

7. All Eligible Claimants who purchase a Participating Product in-store or online from a Participating Retailer during the Promotion Period may make a Bonus Offer Claim (see clause 11 for details about how to make a Bonus Offer Claim). All Eligible Claimants who make a valid Bonus Offer Claim by the Bonus Offer Cut-off Date will receive the Bonus Offer in accordance with these Terms.

8. The Participating Retailers are the following retailers that are based in New Zealand:

Harvey Norman

Noel Leemings

Briscoes

Farmers

Heathcotes

JB HI FI

100% Group

Ballantynes

Appliance Plus

David Jones

PB Tech

Leader and Watt

Purchases of Participating Products made through any other retailer (including www.delonghi.co.nz or TVSN) are not eligible for a Bonus Offer. The Promoter is not responsible for any person or third party store which misrepresents itself as a Participating Retailer or incorrectly claims that a Bonus Offer is available in

respect of a product where no such Bonus Offer is available. No individual will be able to make a Bonus Offer Claim for a purchase from a person incorrectly or fraudulently claiming to be a Participating Retailer or offering the Bonus Offer.

9. Subject to clause 10, the **Participating Products** and corresponding **Bonus Offer** are:

Corresponding Bonus Offer:	Participating Products:	
	Model Number	Product Name
<p>Perfetto Gift Pack comprising the following items:</p> <ul style="list-style-type: none"> • One (1) x 500g De'Longhi Signature Coffee Beans • Two (2) x 270mL Cappuccino Glasses 	ECAM12122B	Magnifica S
	ECAM22031SB ECAM22063B	Magnifica Start
	ECAM29062B ECAM29031SB ECAM29083TB	Magnifica Evo
	ECAM35075S ECAM37095T	Dinamica
	EXAM44055B/W	Rivelia
	EXAM44035B/W	Rivelia with Steam Wand
	ECAM45055G ECAM45086T	Eletta Explore
	ECAM61075MB	PrimaDonna Soul
	ECAM63075TM	PrimaDonna Aromatic
	EPAM96075GLM	Maestosa
	EC9155MB	La Specialista Arte
	EC9255M/W	La Specialista Arte Evo
	EC9355M/BM	La Specialista Prestigio
	EC9455M	La Specialista Touch
	EC9555BK/M	La Specialista Opera
	EC9665M/BM EC9865M/BM EC9885M	La Specialista Maestro

10. The following are not Participating Products for the purposes of this Promotion:

- any Participating Product that has not been paid for in full by the Eligible Claimant within the Promotion Period;
- any Participating Product that is already on promotion, discounted, or otherwise forms part of a special offer from the Participating Retailer (including staff discounts for staff of Participating Retailers);
- any Participating Product that is second-hand, a clearance line or trade seconds product, or a refurbished product; and
- any Participating Product that has been purchased via a commercial sale, as part of a corporate order or as part of an insurance claim.

11. In order to receive a Bonus Offer, an Eligible Claimant must make a bonus offer claim (Bonus Offer Claim) by:

- going to www.delonghi.com/en-nz/promo (the Promotional Website);
- registering their Participating Product, including providing a copy of the receipt of the Eligible Claimant's purchase of the Participating Product that clearly shows the date the Participating Product was purchased and the retailer that the Participating Product was purchased from; and

c) completing and submitting the claim form, including providing the requested personal information, the address they would like the Bonus Offer sent to, and their Participating Product purchase details.

12. Eligible Claimants must retain their original purchase receipt or electronic receipt from the Participating Retailer as proof of purchase. Failure to produce this receipt when requested by the Promoter may, in the discretion of the Promoter (acting reasonably), result in invalidation of the Eligible Claimant's Bonus Offer Claim and forfeiture of any right to the Bonus Offer.

13. An Eligible Claimant may only make one (1) Bonus Offer Claim in respect of each Participating Product purchased from a Participating Retailer during the Promotion Period. If an Eligible Claimant purchases multiple Participating Products and wishes to make a Bonus Offer Claim for each of those purchases, then each Bonus Offer Claim must be submitted separately and in accordance with these Terms.

14. Bonus Offer Claims will be deemed to have been made at the time of their receipt by the Promoter and not at the time they are submitted.

15. Eligible Claimants may only make a Bonus Offer Claim in their own name and using their own personal details.

16. An individual must not make a Bonus Offer Claim to which another Eligible Claimant is entitled, whether on their behalf or otherwise. If there is a dispute as to the identity of an Eligible Claimant, the Eligible Claimant will be deemed to be the individual in whose name the purchase tax invoice was issued (if applicable).

17. If the Participating Product is returned or refunded, the Eligible Claimant must immediately return any Bonus Offer. Any costs incurred by the Eligible Claimant associated with returning the redeemed Bonus Offer are the sole responsibility of the Eligible Claimant.

When is a Bonus Offer Claim invalid?

18. Any Bonus Offer Claim that fails to comply with these Terms will be invalid.

19. Bonus Offer Claims that are incomplete, incorrect or incomprehensible, or have been stolen, forged, damaged or tampered with in any way, will be invalid.

20. A Bonus Offer Claim made with the use of automatic software or similar devices (for example, if automatic software is used to enter details into the Promotional Website) will be invalid.

21. The Promoter may decline any invalid Bonus Offer Claim, although it reserves the right (in its discretion, acting reasonably) to contact (or attempt to contact) the individual who made the invalid Bonus Offer Claim to attempt to resolve any issues with their invalid Bonus Offer Claim that are capable of resolution. If, following contact with the relevant individual, such issues are resolved by that individual to the satisfaction of the Promoter, the Promoter may accept the updated Bonus Offer Claim as a valid Bonus Offer Claim.

22. The Promoter's decision on the validity of a Bonus Offer Claim is final and no correspondence will be entered into.

What happens once a Bonus Offer Claim is made?

23. Within five business days from the date that the Eligible Claimant makes a Bonus Offer Claim, the Promoter will determine whether the Bonus Offer Claim is valid and either:

a) send an email to the email address provided by the Eligible Claimant notifying them that the Bonus Offer Claim is valid and the Promoter will arrange for the Bonus Offer to be dispatched to the Eligible Claimant (see clause 24); or

b) send an email to the email address provided by the Eligible Claimant notifying them that the Bonus Offer Claim is not valid and that no Bonus Offer will be dispatched to the Eligible Claimant.

24. Within 12 weeks from the date that the Promoter sends the notification email referred to in clause 23(a), the Promoter will (at its cost) dispatch the Bonus Offer to the address provided by the Eligible Claimant (which must be a New Zealand address).

25. If the Bonus Offer, or a component of the Bonus Offer, is unavailable or out of stock, the Promoter, in its discretion (acting reasonably), may substitute the Bonus Offer, or a component of the Bonus Offer, with another bonus of equal or greater value.

26. Each Bonus Offer is not transferable or exchangeable and cannot be redeemed for cash.

27. All other costs incurred by the Eligible Claimant in relation to the Bonus Offer, such as accessing the internet or making telephone enquiries in relation to the Bonus Offer, are the responsibility of the Eligible Claimant.

28. The Promoter will make reasonable efforts to dispatch the Bonus Offer(s) to Eligible Claimant(s). The Eligible Claimant shall accept the Bonus Offer as described in these Terms and acknowledges that the Promoter accepts no responsibility for any variation in the value of the Bonus Offer made pursuant to clause 25.

29. Any taxes which may be payable as a consequence of an Eligible Claimant receiving a Bonus Offer are the sole responsibility of the Eligible Claimant.

30. The Promoter reserves the right, at any time, to verify the validity of Bonus Offer Claims and Eligible Claimants (including an Eligible Claimant's identity, age, place of residence, address or account details (as applicable)). It is at the Promoter's discretion (acting reasonably) to determine the information considered suitable to verify the validity of Bonus Offer Claims and Eligible Claimants.

Privacy

31. The Promoter collects personal information in order to conduct this Promotion and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, Reward suppliers and, as required, to New Zealand regulatory authorities. A Bonus Offer Claim is conditional on the provision of this personal information. The personal information collected in connection with this Promotion will be used, stored and disclosed in accordance with the New Zealand Privacy Act 2020 and the Promoter's Privacy Policy, available at <http://www.delonghi.com/en-nz/legal/privacy-policy>. A request to opt-out of the Promoter's use of their personal information in the manner described above or to access, update or correct any personal information can be made by contacting the Promoter via the Contact Us link on our website <https://www.delonghi.com/en-nz/customer-support/contact-us>. All Bonus Offer Claims become the property of the Promoter. The Promoter may disclose personal information overseas and, where it does so, it will ensure that such disclosure is consistent with the requirements of the New Zealand Privacy Act 2020.