

# FISHER & PAYKEL

## TERMS AND CONDITIONS

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# UP TO \$500 CASHBACK

## ON QUALIFYING APPLIANCES

Information on this Promotion and how to participate forms a part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.

This offer is not valid in conjunction with any other offer made by the Promoter on the same Qualifying Appliances, unless otherwise advised.

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### WHO CAN REDEEM

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Participation in this promotion is only open to New Zealand residents 18 years and over. Employees of the Promoter are ineligible to claim.

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### PROMOTIONAL PERIOD

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The promotion commences 12.01am NZST **15<sup>th</sup> May 2025** and closes 11.59pm NZST **31<sup>st</sup> July 2025 (Promotional Period)**. Claims must be received by the Promoter by 11.59pm NZST **31<sup>st</sup> October 2025 (Claims Closing Date)**. Any claims received after this date will be ineligible.

This promotional offer is not available to customers who choose to delay delivery of their Qualifying Appliance(s) beyond the Claims Closing Date as the provision of serial numbers is mandatory in order to participate in this promotion.

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### PROMOTIONAL DETAILS

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Purchase a qualifying Fisher & Paykel appliance as set out in the following table ('Qualifying Appliances') and be eligible to claim cashback up to the value of \$500.

Purchases must be from a participating retailer during the Promotional Period. The value of the cashback is based on the Qualifying Appliance(s) purchased as set out in the table below.

Participating retailers are listed here: [fisherpaykel.com/nz/where-to-buy](https://fisherpaykel.com/nz/where-to-buy). This promotion is not available for purchases from the Fisher & Paykel website at [fisherpaykel.com/nz](https://fisherpaykel.com/nz)

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## QUALIFYING APPLIANCES AND CASHBACK AMOUNTS

QUALIFYING APPLIANCES*		CASHBACK AMOUNT
APPLIANCE CATEGORY	MODEL CODE	
Wall Ovens	OB60SD13PLX1, OB60SD16PLX1	\$100
Dishwashers and DishDrawer™ Dishwashers	DD60STX6I1, DD60DI9, DD60STI9, DD60SI9, DD60D4NX9, DD60ST4NX9, DD60ST4NB9, DD60ST4ZB9, DD60D2NX9, DD60D2NB9, DW60UNT4X2, DW60UNT4B2, DW60U2T4B2, DW60UT4I2	
Laundry	WHI060S1, WHI060SG1, DH9060PG2, DH9060P2	
Wall Ovens	OB60SM16PLB1, OB60SM16PLG1	\$200
Cooktops	CI604DTTB1	
Dishwashers and DishDrawer™ Dishwashers	DD60DTX6I1, DD60D4NB9, DD60D4ZB9	
Laundry	DH9060FS1, WHI160S1, WHI160F2, WHI160FG2, DH9060FSG1	\$300
Refrigeration and Freezers	RS6019S2R1, RS6019F2L1	
Wall Ovens	OB60SDPTDX2, OB60SMPTDB1, OB60SMPTDG1	
Refrigeration and Freezers	RS6019S3RH1, RS6019F3LJ1, RS6019BRU1	\$400
Wall Ovens	OB90S9MEPX4, OB90S9MEPB1	
Cooktops	CI764DTTB1, CI764DTTG1, CID834DTB4	
Laundry	WHI160H1, DH9060H1, DH9060HL1, DH9060HGL1, WHI160HG1, DH9060HG1	\$500
Wall Ovens	OB60SMPTNB1, OB60SMPTNG1, OS60SDTDX2, OS60SMTDB1, OS60SMTDG1, OS60SMTNB1, OS60SMTNG1, OB76SDPTDX2, OB76SDPTDB1, OB76SPPTX1, OB76DDPTDX2, OB76DPPTX1	
Cooktops	CI905DTTB1, CI905DTTG1, CI926DTB4	

\*Qualifying appliances may change and are subject to availability

This promotion applies to purchases of A grade appliances only and does not apply to purchases of trade seconds or refurbished appliances.

The offer is not applicable to trade (commercial) or wholesale suppliers, this includes but is not limited to purchases made from suppliers that do not generally sell direct to the public.

Qualifying Appliances are to be paid in full within the Promotion Period. Qualifying Appliances purchased under finance or payment agreements are eligible to participate in this promotion.

If a Qualifying Appliance is on backorder ('out of stock') a deposit on that appliance must be paid during the Promotional Period to be eligible for this offer. Full payment and receipt of the appliance(s) (and therefore access to the appliance serial number) must occur before the Claims Closing Date in order to lodge an online claim for

## HOW TO CLAIM

You must register for your claim at the online registration form at: [fisherpaykel.com/nz/promotions](https://fisherpaykel.com/nz/promotions)

When registering your claim, claimants must confirm acceptance of these full Terms and Conditions on the online registration form and supply the information marked as mandatory, including the following information (failure to do so may result in the invalidation of your claim and forfeiture of any cashback):

- Contact details – customer name (which must match the customer name on the proof of purchase), address, daytime contact phone number and bank account details, including Account Number and Account name. The Promoter accepts no responsibility for the customer providing incorrect account details.
- Appliances and serial numbers of your Qualifying Appliance(s). These can be found on the appliance and/or appliance carton. Please ensure that these are obtained before installing the appliance(s).
- Copy of your proof of purchase – a receipt/tax invoice indicating the customer name, date of purchase, store (including address), invoice number, details of Qualifying Appliances including model number, the price paid (excluding any additional charges eg warranty costs) and total invoice amount, you can do this by:
  - Computer – scan your proof of purchase & save as a PDF
  - Smartphone – take a photo of your proof of purchase from your smartphone and make sure it is in focus and legible

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## HOW TO CLAIM

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If your claim is approved you will receive an approval email.

To follow up on the status of your claim, or if you do not receive your cashback within 45 days of your approval email, please contact the Promoter at [fisherpaykel.com/nz/help-and-support/contact-us](https://fisherpaykel.com/nz/help-and-support/contact-us) or by email at [NZ.Promotions@fisherpaykel.com](mailto:NZ.Promotions@fisherpaykel.com) and include your full name, contact number and unique code (found in your approval email).

The claimant agrees that if they receive the cashback but then return the Qualifying Appliance(s) under any returns policy the retailer may have, they will also be liable to repay the cashback to the Promoter.

Claims are not transferrable or assignable.

The claimant is responsible for providing the correct details, including bank account details. If the details provided are incorrect and payment of the cashback cannot be completed, the claimant's claim will be declined and the Promoter will contact the claimant to advise that payment cannot be made. The claimant will then be required to submit a new online registration form with the correct details. Other than as set out here, the bank account details provided in the online register form cannot be changed.

All claims are subject to verification by the Promoter. The Promoter reserves the right, at any time, to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Any misrepresentation or fraudulent information submitted by the claimant will disqualify the claim.

If the Promoter is unable to verify the authenticity of the serial number supplied during the claim process, the claimant shall, if requested by the Promoter, provide an electronic image of the serial number or cut out and post in the serial number from the appliance carton.

The Promoter reserves the right to withhold and/or refuse payment of the cashback where it suspects that any false or fraudulent claim is being made or where a claim has been made which does not comply with these terms.

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## GENERAL

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All claims are subject to verification by the Promoter. The Promoter reserves the right, at any time, to verify the validity of claims (including contacting the place of purchase) and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Any misrepresentation or fraudulent information submitted by the claimant will disqualify the claim.

The Promoter reserves the right to withhold and/or refuse payment of the cashback where it suspects that any false or fraudulent claim is being made or where a claim has been made which does not comply with these terms.

Incomplete, indecipherable, or illegible claims will be deemed invalid.

The Promoter reserves the right to vary these Terms and Conditions without notice, to modify, reschedule or terminate the promotion, or to modify or extend the closing date and criteria of this promotion at its discretion, provided that no changes are to the detriment of the consumers.

The Promoter's decision on all matters pertaining to this promotion is final and binding and no correspondence will be entered into, except as otherwise stated in these Terms and Conditions.

The Promoter (or its associated or affiliated companies or third parties who have licensed its brands to the Promoter or contributed to the application) ('**Content Owner**') own or license from third parties all application content. All application content remains the sole property of the applicable Content Owner and is protected under all relevant copyright, trade mark and other applicable laws. Nothing on the application should be construed as granting any license or rights to use or distribute any application content, without the Promoter's express written agreement or of the other applicable Content Owner.

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## GENERAL

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The Promoter may announce and/or advertise this promotion on Facebook and/or other third party social media platforms. This promotion is in no way sponsored, endorsed, or administered by, or associated with Meta or other third party social media platforms. To the maximum extent permitted by law, you agree that you fully release and will hold Meta and other third party social media platforms harmless from all liability arising in any way out of this promotion.

Except for any liability that cannot be excluded by law, the Promoter and its respective bodies corporate (including its officers, employees and agents) exclude all liability (whether arising in tort, contract or otherwise) for any personal injury, loss or damage (including, without limitation, loss of opportunity, loss of profits or loss of property), whether direct, indirect, special or consequential, arising in any way in connection with the promotion (including, but not limited to) the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim or offer that is late, lost, altered, damaged or misdirected (whether or not after receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) participation in the promotion, except where it is caused by the negligence or deliberate breach of the Promoter or its respective bodies corporate.

Any cost associated with accessing the promotional website is the claimant's responsibility and is dependent on the internet service provider used. If for any reason, any aspect of this promotion is not capable of running as planned including, but not limited to, by reason of infection by computer virus, mobile network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the promotion, or invalidate any affected entries.

The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including, but not limited to suppliers associated with this promotion and as required, to regulatory authorities, or use such information to contact the claimant in relation to this promotion. The claim is conditional on providing this information. If the claimant marks the applicable box, the Promoter may use the claimant's personal information for the purposes specified at the time of collection. Claimants should direct any requests to access, update or correct information to the Promoter. All claims become the property of the Promoter. These Terms and Conditions are deemed to incorporate the Promoter's privacy policy and by participating in the promotion, you accept the Terms and Conditions of the Promoter's privacy policy. For further details see the Promoter's privacy policy here: [fisherpaykel.com/nz/privacy-policy](https://fisherpaykel.com/nz/privacy-policy)

If any provision or part-provision of these Terms and Conditions is held to be invalid, illegal or unenforceable, it shall be deemed deleted, but that will not affect the validity, legality and enforceability of the remaining provisions of these Terms and Conditions.

This promotion and these Terms and Conditions are governed by New Zealand law.

The 'Promoter' is Fisher & Paykel Appliances Ltd of 78 Springs Road, East Tāmaki, Auckland, New Zealand.