

TERMS AND CONDITIONS

UP TO \$2,000 CASHBACK

On qualifying kitchen appliances.

Information on this Promotion and how to participate forms a part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.

This offer is not valid in conjunction with any other offer made by the Promoter on the same Qualifying Products, unless otherwise advised.

WHO CAN CLAIM?

Participation in this promotion is only open to New Zealand residents 18 years and over. Employees of the Promoter are ineligible to claim.

This promotion applies to purchases of A grade products only and does not apply to purchases of trade seconds or refurbished products.

The offer is not applicable to trade (commercial) or wholesale suppliers, this includes but is not limited to purchases made from suppliers that do not generally sell direct to the public.

PROMOTIONAL PERIOD

The promotion commences **12.01am (NZST) 17 September 2025** and ends **11.59pm (NZST) on 10 November 2025 (Promotional Period)**.

Claims must be received by the Promoter by **11.59pm NZST 10th February 2026 (Claims Closing Date)**. Any claims received after this date will be ineligible.

PROMOTIONAL OFFER

Purchase at least three qualifying Fisher & Paykel Kitchen appliances as set out in the table below (Qualifying Products) with a minimum total spend of \$10,000 in a single transaction to be eligible to receive up to \$2,000 cashback via online redemption. Purchases must be from a participating retailer during the Promotional Period.

The value of the Cashback is based on the total purchase price of the Qualifying Products in the single transaction excluding delivery, removal/recycling costs, installation costs, and any other costs/fees imposed by Fisher & Paykel, the Participating Retailer, or any other person.

Participating retailers are listed here: fisherpaykel.com/nz/where-to-buy

QUALIFYING PRODUCTS AND CASHBACK AMOUNTS

TOTAL SPEND REQUIRED	CASHBACK
\$10,000 - \$14,999	\$1,000
\$15,000 - \$19,999	\$1,500
\$20,000 +	\$2,000

PRODUCT CATEGORY	PRODUCT CATEGORY
Ovens	All Wall Ovens and Companion Products
Freestanding Cookers	All Freestanding Cookers
Rangehoods	All Rangehoods
Cooktops	All Cooktops
Refrigeration and Freezers	All Refrigeration and Freezers (excluding Chest Freezers)
Wine Cabinets	All Wine Cabinets
CoolDrawer™ Multi-temperature Drawers	All CoolDrawers™
Dishwashers	All Drop Door and DishDrawer™ Dishwashers

Excludes all Laundry

Qualifying Products are to be paid in full within the Promotion Period. Qualifying Products purchased under finance or payment agreements are eligible to participate in this promotion.

HOW TO CLAIM

Claim your Cashback via online redemption.

Once the products have been delivered you must register for your claim at the online registration form at: fisherpaykel.com/nz/promotions

When registering your claim you must confirm acceptance of these full Terms and Conditions and supply the following information, failure to do so may result in the invalidation of your claim and forfeiture of any cashback:

- Contact details — customer name (which must match the customer name on the proof of purchase), address, daytime contact phone number and bank account details, including Account Number and Account name. The Promoter accepts no responsibility for the customer providing incorrect account details.
- Products & serial numbers of your Qualifying Products
- Copy of your proof of purchase - a receipt/tax invoice indicating the customer name, date of purchase, store (including address), invoice number, details of Qualifying Products including model number, the price paid (excluding any additional charges eg warranty costs) and total invoice amount, you can do this by:
 - Computer — scan your proof of purchase & save as a PDF
 - Smartphone — take a photo of your proof of purchase from your smartphone & make sure it is in focus & legible

If your claim is approved you will receive an approval email.

To follow up on the status of your claim, or if you do not receive your cashback within 45 days of your approval email, please contact the Promoter at fisherpaykel.com/nz/help-and-support/contact-us or by email at NZ.Promotions@fisherpaykel.com and include your full name, contact number and unique code (found in your approval email).

If a Qualifying Product is on backorder ('out of stock') a deposit on that product must be paid during the Promotional Period to be eligible for this offer. Full payment and receipt of the product(s) (and therefore access to the product serial number) must occur before the Claims Closing Date in order to lodge an online claim for the Cashback. The Cashback promotional offer is not available to customers who choose to delay delivery of their Qualifying Product(s) beyond the Claims Closing Date as the provision of serial numbers is mandatory for entry into this promotion.

The claimant agrees that if they receive the cashback but then return the Qualifying Product(s) under any returns policy the retailer may have, they will also be liable to repay the cashback to the Promoter.

Claims are not transferrable or assignable.

The claimant is responsible for providing the correct bank account details. If the bank details provided are incorrect and payment of the cashback cannot be completed, the claimant's claim will be declined and the Promoter will contact the claimant to advise that payment cannot be made. The claimant will then be required to submit a new online registration form with the correct bank details. Other than as set out here the bank account details provided in the online register form cannot be changed.

All claims are subject to verification by the Promoter. The Promoter reserves the right, at any time, to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Any misrepresentation or fraudulent information submitted by the claimant will disqualify the claim.

If the Promoter is unable to verify the authenticity of the serial number supplied during the claim process, the claimant shall, if requested by the Promoter, provide an electronic image of the serial number or cut out and post in the serial number from the product carton.

The Promoter reserves the right to withhold and/or refuse payment of the cashback where it suspects that any false or fraudulent claim is being made or where a claim has been made which does not comply with these terms.

GENERAL

The Promoter reserves the right to modify or extend the closing date and criteria of the promotion at its discretion, provided that no changes are to the detriment of the consumers.

The Promoter (or its associated or affiliated companies or third parties who have licensed its brands to the Promoter or contributed to the application) (Content Owner) own or license from third parties all application content. All application content remains the sole property of the applicable Content Owner and is protected under all relevant copyright, trademark and other applicable laws. Nothing on the application should be construed as granting any license or rights to use or distribute any application content, without the Promoter's express written agreement or of the other applicable Content Owner.

This promotion is in no way sponsored, endorsed or administered by, or associated with Facebook. Entrants understand that they are providing their information to the Promoter and/or agencies acting on its behalf and not to Facebook.

The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including, but not limited to suppliers associated with this promotion and as required, to regulatory authorities, or use such information to contact the claimant in relation to this promotion. The claim is conditional on providing this information. If the claimant marks the applicable box, the Promoter may use the claimant's personal information for the purposes specified at the time of collection. Claimants should direct any requests to access, update or correct information to the Promoter. All claims become the property of the Promoter. These Terms and Conditions are deemed to incorporate our privacy policy and by entering the promotion, you accept the terms and conditions of our privacy policy.

For further details see our privacy policy: fisherpaykel.com/nz/privacy-policy.

This promotion and these Terms and Conditions are governed by New Zealand law.

The Promoter is Fisher & Paykel Appliances Ltd of 78 Springs Road, East Tamaki, Auckland, New Zealand.