

Terms and Conditions

Information about this promotion and how to participate forms part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.

This offer is not valid in conjunction with any other offer made by the Promoter on the same Qualifying Products, unless otherwise advised.

Who Can Claim?

Participation in this promotion is only open to New Zealand residents 18 years and over. Employees (and their immediate families) of the Promoter are ineligible for this promotion. Immediate family means any of the following: spouse, ex-spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister or 1st cousin.

This promotion applies to purchases of A grade products only and does not apply to purchases of trade seconds or refurbished products.

The offer is not applicable to trade (commercial) or wholesale suppliers, this includes but is not limited to purchases made from suppliers that do not generally sell direct to the public.

Promotional Period

This promotion commences at 12.01am (NZST) 1 September 2025 and closes at 11.59pm (NZDST) on 31 October 2025 (Promotional Period). Claims must be received by the Promoter by 11.59pm (NZDST) 31 January 2026 (Claims Closing Date). Any claims received after this date will be ineligible.

Promotional Offer

Purchase a qualifying Haier appliance as set out below (Qualifying Product(s)) to be eligible to receive up to \$300 Cashback. To redeem the Cashback, purchases must be from a participating retailer during the Promotional Period.

Qualifying Product(s) and Cashback Amounts:

Product Name	Model Number	Cashback Amount
Front Load Washers	HWF10NW1 , HWF10NB1 , HWF10DW2 , HWF10DB2 , HWF12DW1 , HWF12DB1 , HWF12PXW1 , HWF12PXB1	
Heat Pump Dryers	HDHP90NW1 , HDHP90NB1 , HDHP10DW1 , HDHP10DB1 , HDHP10PXW1 , HDHP10PXB1	
Dishwashers	HDW15F4S1 , HDW15F4B1	
Wall Ovens	HWO60S14TPB5 , HWO60S14TPX5 , HWO60S20TPB5	\$200
Microwave Oven	HMO60S11EB1	
Induction Cooktops	HCI604FTB4 , HCI604FTPB4 , HCI604FTG4 , HCI905TB4 , HCI905TPB4 , HCI905FTB4 , HCI905FTG4 , HCI604MFTB4 , HCI905MFTB4	
Rangehoods	HPH60IMB2 , HPH90IMB2 , HC60BMB2 , HC90BMB2	
Refrigeration	HRF680YPS , HRF680YPC , HRF680YZC	\$300

Qualifying Products are to be paid in full prior to registering your claim for this promotion. Layby's will not be accepted unless paid in full within the Promotional Period. Qualifying Products purchased under finance or payment agreements are eligible to participate in this promotion.

If a Qualifying Product is on backorder ('out of stock') a deposit on that product must be paid during the Promotional Period to be eligible for this offer. Full payment and receipt of the product(s) (and therefore access to the product serial number) must occur before the Claims Closing Date in order to lodge an online claim for this promotional offer.

How to claim

You must register your claim online. Claimants must confirm acceptance of these full Terms and Conditions on the online registration form and supply the information marked as mandatory, including providing proof of purchase.

When registering your claim you must supply the following information, failure to do so may result in the invalidation of your claim and forfeiture of any cashback:

- a. Contact details - customer name (which must match the customer name on the proof of purchase), address, email address, daytime contact phone number and bank account details, including Account number and Account name. The Promoter accepts no responsibility for the customer providing incorrect account details.
- b. Product and serial numbers of your Qualifying Product(s).
- c. Copy of your proof of purchase - a receipt/tax invoice indicating the customer name, date of purchase, store (including address), invoice number, details of Qualifying Product(s) including model number, the price paid (excluding any additional charges eg warranty costs) and total invoice amount. You can do this by:
 1. Computer - scan your proof of purchase and save as a PDF
 2. Smartphone - take a photo of your proof of purchase from your smartphone and make sure it is in focus and legible

If your claim is approved you will receive an approval email.

To follow up on the status of your claim, or if you do not receive your cashback within 45 days of your approval email, please contact the Promoter and include your full name, contact number and unique code (found in your approval email).

The claimant agrees that if they receive the cashback but then return the Qualifying Product(s) under any returns policy the retailer may have, they will also be liable to repay the cashback to the Promoter.

The claimant is responsible for providing the correct bank account details. If the bank details provided are incorrect and payment of the cashback cannot be completed, the claimant's claim will be declined and the Promoter will contact the claimant to advise that payment cannot be made. The claimant will then be required to submit a new online registration form with the correct bank details. Other than as set out here the bank account details provided in the online register form cannot be changed.

General

All claims are subject to verification by the Promoter. The Promoter reserves the right, at any time, to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Any misrepresentation or fraudulent information submitted by the claimant will disqualify the claim.

If the Promoter is unable to verify the authenticity of the serial number supplied during the claim process, the claimant shall, if requested by the Promoter, provide an electronic image of the serial number or cut out and post in the serial number from the product carton.

The Promoter reserves the right to withhold and / or refuse payment of the cashback where it suspects that any false or fraudulent claim is being made or where a claim has been made which does not comply with these terms.

Incomplete, indecipherable, or illegible claims will be deemed invalid.

The Promoter reserves the right to vary these Terms and Conditions without notice, to modify or extend the closing date and criteria of the promotion at its discretion.

The Promoter's decision on all matters pertaining to this offer is final and binding and no correspondence will be entered into, except as otherwise stated in these Terms and Conditions.

Claims are not transferrable or assignable.

The Promoter (or its associated or affiliated companies or third parties who have licensed its brands to the Promoter or contributed to the application) (Content Owner) own or license from third parties all application content. All application content remains the sole property of the applicable Content Owner and is protected under all relevant copyright, trademark and other applicable laws. Nothing on the application should be construed as granting any license or rights to use or distribute any application content, without the Promoter's express written agreement or of the other applicable Content Owner.

The Promoter may announce and/or advertise this offer on Facebook and/or Instagram. This promotion is in no way sponsored, endorsed or administered by, or associated with Meta. To the maximum extent permitted by law, you agree that you fully release and will hold Meta harmless from all liability arising in any way out of this offer.

Except for any liability that cannot be excluded by law, the Promoter and its respective bodies corporate (including their officers, employees and agents) exclude all liability whether arising in tort (including without limitation negligence), contract or otherwise for any personal injury, loss or damage (including, without limitation, loss of opportunity, loss of profits or loss of property); whether direct, indirect, special or consequential, arising in any way out of the offer, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim or offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) participation in the offer.

Any cost associated with accessing the offer website is the claimant's responsibility and is dependent on the Internet service provider used. If for any reason, any aspect of this offer is not capable of running as planned including, but not limited to, by reason of infection by computer virus, mobile network failure, bugs, tampering, unauthorized intervention, fraud, technical failure or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this offer, the Promoter may in its sole discretion cancel, terminate, modify or suspend the offer, or invalidate any affected entries.

The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including, but not limited to suppliers associated with this promotion and as required, to regulatory authorities, or use such information to contact the claimant in relation to this promotion. The claim is conditional on providing this information. If the claimant marks the applicable box, the Promoter may use the claimant's personal information for the purposes specified at the time of collection. Claimants should direct any requests to access, update or correct information to the Promoter. All claims become the property of the Promoter. These Terms and Conditions are deemed to incorporate our privacy policy and by entering the promotion, you accept the terms and conditions of our privacy policy. For further details see our privacy policy.

This promotion and these Terms and Conditions are governed by New Zealand law.

The Promoter is Fisher & Paykel Appliances Ltd. of 78 Springs Road, East Tamaki, Auckland.