

Nespresso – Consumer Offer Terms and Conditions

Schedule to Conditions of Offer	
Promotion Name	<p>First Month On Us</p> <p>Purchase any Nespresso coffee machine from a participating retailer to receive 30 pre-selected capsules via redemption (“The Promotion”).</p>
Promoter	<p>The Promoter is Nestlé Australia Ltd. ABN 77 000 011 316 trading as Nespresso Australia of Building D, 1 Homebush Bay Drive, Rhodes, NSW and Nestlé New Zealand Ltd. ABN 77 000 011 316 trading as Nespresso New Zealand of Level 3, 12-16 Nicholls Lane, Parnell, Auckland, NZ 1010.</p>
Eligibility Criteria	<ul style="list-style-type: none"> • Residents of Australia or New Zealand; • Purchase a Participating Product from a Participating Retailer during the Promotional Period; • Opt in to receive marketing communications from Nespresso; • Submit their claim in accordance with the claim method; and • Have otherwise complied with these terms and conditions (“Eligible Claimant”).
Promotional Period	<p>The Promotion starts 12.01am AEDT/NZDT on 3 March 2025 and closes 11.59pm AEDT/NZDT on 3 March 2027 (or while stocks last, whichever occurs first) (“Promotional Period”)</p> <p>Claims must be submitted by 11.59pm AEDT/NZDT on 31 March 2027 (“Claim Submission Date”)</p>
Participating Products	<p>Any Nespresso coffee machine.</p> <p>Note: availability of models and colours may vary by store.</p> <p>For the avoidance of doubt, a Participating Product does not include:</p> <ul style="list-style-type: none"> • Commercial sales, second-hand, refurbished, trade seconds of similar products as determined by Nespresso in its sole discretion.
Participating Retailers	<p>Retailers who sell Participating Products in Australia or New Zealand and operate from shop fronts in Australia or New Zealand, including both the physical shop front and online store operated by such retailers that display advertising relating to this Promotion.</p> <p>NOTE: the following are not Participating Retailers:</p>

	<ul style="list-style-type: none"> • Nespresso online at www.nespresso.com; • Nespresso via phone at 1800 623 033 or 0800 234 579; • A Nespresso Boutique; or • The Nespresso mobile app.
Offer(s)	<p>Purchase any Participating Product from any Participating Retailer, and opt in to receive marketing communications from Nespresso to receive thirty (30) free pre-selected coffee capsules via redemption from Nespresso.</p> <p>The bonus Nespresso coffee capsules for this offer are pre-selected and include:</p> <ol style="list-style-type: none"> (1) For Original line machines: ten (10) Arpeggio capsules, ten (10) Stockholm Lungo capsules and ten (10) Roma capsules; OR (2) For Vertuo line machines: ten (10) Double Espresso Chiaro capsules, ten (10) Altissio capsules and ten (10) Melozio capsules.
Claim Method	<p>To claim, Eligible Claimants must:</p> <ol style="list-style-type: none"> 1. Purchase a Participating Product from a Participating Retailer during the Promotional Period; 2. Visit the website (https://www.nespresso.com/au/en/welcome for Australia or https://www.nespresso.com/nz/en/welcome for New Zealand) to submit their claim by the Claim Submission Date. Eligible Claimants will be required to upload an itemised purchase receipt which shows Participating Retailer, Participating Product(s), receipt/invoice number, the price and date of purchase. Claims without a valid proof of purchase will not be accepted (note: retain original itemised purchase receipt). Eligible Claimants will be required to opt in to marketing communications from Nespresso during the redemption process. <p>Nespresso will contact Eligible Claimants by email within 10 business days to advise of the outcome of their claim.</p>
Claim conditions	<p>This offer is subject to stock availability within the applicable channel.</p> <p>If stocks of the Participating Product or free coffee capsules run out or are unavailable, Nespresso reserves the right in its sole discretion to end the promotion or substitute the product with another of equal or higher value.</p> <p>Offers cannot be combined with any other Nespresso promotion, offer or discount unless otherwise specified.</p> <p>Offers may be combined with other Nespresso promotions offered by specific retailers during the promotional period (unless otherwise specified). Refer to retailer specific offer terms and conditions for more information.</p>

Maximum Claims Permitted	Offer can only be redeemed one (1) time per Participating Product purchase.
Delivery	Delivery for the thirty (30) free pre-selected coffee capsules is free within Australia or New Zealand and will occur within 28 days of the claim being approved.
Other Conditions	<ol style="list-style-type: none"> 1. The Offer is available to Australian or New Zealand residents aged 18 years and over who provide an Australian or New Zealand postal address and comply with these Terms of Offer. Employees of the Promoter, any company associated with Promoter, any company acting as a service provider for Promoter and the employee's immediate families are ineligible to claim this offer. 2. Use with other offers: This Offer is not available in conjunction with any other Nespresso promotion, offer or discount. The Offer is not valid for commercial sales, second-hand, refurbished, trade seconds or similar products. The Offer does not apply to Nespresso Professional (also known as Nespresso Business Solution) machines or capsules. 3. Verification: Nespresso has the right to verify the validity of all claims and may disqualify any individual claimant or group of claimants for tampering with the claim process. Proof of purchase documentation (in the form of a purchase receipt) must clearly show the Participating Retailer, the Participating Product, the price paid and the date of the purchase. The serial number of the machine must also be provided to Nespresso. Claim details that are ineligible or incomplete will be considered void. 4. Returns: Nespresso may refuse any claim if the Participating Product is returned to the point of purchase, subject to the Competition and Consumer Act 2010. 5. Privacy: Nespresso collects claimants' personal information in order to conduct the Offer. All personal details are kept in accordance with the Nespresso Privacy Policy. Visit https://www.nespresso.com/au/en/legal for Australia or https://www.nespresso.com/nz/en/legal for New Zealand to access the Nespresso Privacy Policy. 6. Receipt of claims: Claims are deemed to be received at the time of receipt into Nespresso's database. Nespresso is not responsible for incorrect, inaccurate, incomplete, late, lost or misdirected information caused by a claimant or occurring during transmission. 7. Not transferable: All Offers unless stated to the contrary are not transferable & cannot be converted to cash. 8. Stock Availability: The free or discounted Nespresso items or gifts are subject to stock availability and if there are stock availability issues, then

Nespresso may supplement this offer with alternative items of equivalent or greater value or end the Promotion early. No cash alternative will be available in lieu of the stated items.

- 9. Consumer Law:** These terms and conditions do not exclude or limit the application of any statutory provision (including a provision of the Competition and Consumer Act 2010 in Australia (or Consumer Guarantees Act 1993 in New Zealand) where to do so would contravene that statute or cause any part of these terms and conditions to be void.
- 10. Tampering:** Nespresso may disqualify any individual claimant or group of claimants for tampering with the claim process. Tampering includes but is not limited to the utilisation of techniques designed to make multiple claims that are not associated with a separate eligible purchase, or submitting a claim which is not otherwise in accordance with these terms.
- 11. Technical Malfunction:** If for any reason this Promotion is not capable of running as planned, whether caused by computer virus, mobile phone failure, line drop out, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of Nespresso which corrupt or affect the administration, security, fairness or integrity of the Promotion, Nespresso may (acting reasonably) modify the Promotion.
- 12. Lay-bys:** Lay-bys not paid in full by the end of the Promotional Period are excluded from this offer.
- 13. Interest Free:** Interest free purchases made at Participating Retailers are included in this offer. The claimant must provide Nespresso with the proof of purchase documentation (in the form of a receipt or valid invoice) that must clearly show the Participating Retailer, the Participating Product, the amount owing and the date of the purchase.