

Terms & Conditions

1) Promoter

The Promoter is Newell Brands NZ c/o A&C Division Gate 3, 15 Te Tiki Road Mangere Auckland 2022; 0800 786 232.

2) Terms

Terms: Information on how to claim form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions. Offer not valid in conjunction with any other offer.

3) Promotional Period

Promotional Period: Promotion commences on February 1, 2025 and ends for purchases at close of business on January 31, 2027. Final claims must be received by last mail on May 15, 2027.

4) Eligible Sunbeam Product

Offer only applies to all SR Series Sunbeam Irons & all Garment Steamers

5) Eligibility and claim conditions

Claims are only open to New Zealand residents aged 18 years or over.

Employees (and their immediate families) of the Promoter, participating retailers and agencies associated with this promotion are ineligible to claim. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

Internet sales via third party Internet sale sites and auctions sites, including but not limited to TradeMe, are excluded from this offer.

The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Incomplete, indecipherable or illegible claims will be deemed invalid.

Multiple claims are permitted, subject to the following: (a) only one claim permitted per Qualifying Purchase and (b) each claim must be submitted separately and in accordance with claim requirements.

Claimants must retain the original receipt and all product components with original Sunbeam packaging. The completed offer form must be submitted within one hundred days of the purchase date as stated on the purchase receipt. The Eligible Sunbeam Product must have been used in the recommended manner and the determination of what constitutes use in the recommended manner is at the complete discretion of the Promoter. Failure to produce the proof of purchase and decent condition of Eligible Sunbeam Products for each claim made when requested may, in the absolute discretion of the Promoter, result in the invalidation of each of a claimant's claims and forfeiture of any right to the refund. Purchase receipt(s) must clearly specify the national participating store of purchase, and that the purchase was made during the Promotional Period but prior to claim.

6) Refund

Every valid claim received by the Promoter in accordance with these Terms and Conditions will receive a refund in the form of a bank deposit. The total value of the refund received will be based on the full purchase price as indicated by the proper purchase receipt.

The Refund is the total value that will be paid to a qualified claimant, and Refund does not include cost to cover the postage and handling of the product.

Claimants should allow thirty (30) working days from the date their claim form is received by the Promoter to receive bank deposit of the Refund. The Promoter takes no responsibility for late, lost or misdirected mail. If a claimant returns an ineligible Sunbeam Product, the claimant cannot get the Refund and the claimant will be responsible for covering the postage and handling costs associated with returning the product.

Claimants must ensure that all personal details provided are correct. The Promoter will not be responsible for a banking institution rejecting costs associated with locating any lost monies.

All other costs associated with a claimant's claim for a Refund are the responsibility of the claimant.

7) General

If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right in its sole discretion to the fullest extent permitted by law, to (a) disqualify any claimant or (b) to modify, suspend, terminate or cancel the promotion, as appropriate.

Any cost associated with accessing the promotional website is the claimant's responsibility and is dependent on the Internet service provider used.

The use of any automated software or any other mechanical or electronic means that allows a claimant to automatically claim repeatedly is prohibited and will render all claims submitted by that claimant invalid.

Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Consumer Guarantees Act 1993 or similar consumer protection laws in New Zealand. Except for any liability that cannot by law be excluded, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.

Except for any liability that cannot be excluded by law, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim or gift that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) use/redemption of a gift.

8) Personal Information

The Promoter collects personal information ("PI") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers and prize suppliers. The PI will be used for verification of the winner's identity. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at <https://www.sunbeam.co.nz/privacy>. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the

claimant. The Privacy Policy also contains information about how claimants may opt out, access, update or correct their PI, how claimants may complain about a breach of the New Zealand Privacy Principles or any other applicable law and how those complaints will be dealt with. Unless otherwise indicated by the Promoter, the Promoter may disclose personal information to entities outside of New Zealand (see the Promoter's Privacy Policy for details).

9) Changes to these terms and conditions

The Promoter may amend these terms and conditions at any time.

10) New Zealand Law

The promotion and these terms and conditions are governed by New Zealand law.